

PC Complaint System

Technologies Used: Windows Client, Web-based Client, Linux Server, MySQL, ActiveX
This software is an online PC Complaint System. A user can initiate a complaint by filling an electronic complaint form. Another program installed in the IT department will alarm the IT personnel about the problem. After resolving the problem an IT personnel fills an electronic follow up form. Its notable features are:

- Central Database Server
- Web interface accessible over an intranet or internet
- Windows based client integrated into the system tray